

Booking Terms & Conditions

November 2017

These terms and conditions apply to the Walking season 1st May 2018 to 4th October 2018. They form part of an agreement between Luxury River Trails Pty Ltd (ACN – 610 452 787) trading as Murray River Walk (Company) and the Guests referred to in the booking form.

MURRAY RIVER WALK SEASON

Murray River Walk typically operates from May to September inclusive.

Departure dates are shown on our website www.murrayriverwalk.com.au.

If preferred walking dates are outside the dates shown, please call our office on 0429 691 976 or email our office at bookings@murrayriverwalk.com.au

Walks commence at 7.30am on the day of departure (day 1) and conclude day 4 at 2 pm.

Walks operate with a minimum of four and a maximum of ten walkers.

If a scheduled walking date has not achieved its minimum quota of 4 walkers within 90 days of departure, customers will be contacted by the Company and assisted to depart on an alternative walk, or pay a price equivalent to 4 walkers (in shared rooms) or receive a full refund.

Payment of the deposit will constitute acceptance of these terms and conditions.

PRICING

All prices are quoted per person in AUD including GST.

Prices (\$2,300 pp) are based on two people in a shared room.

Price is \$2,300 pp for a single person willing to share a double room (same gender)

Price is \$3,910 pp includes a 70% supplement for a single person not willing to share a double room.

If a single person requiring a non-share room is part of a group with one or more shared rooms, the single person supplement may be waived. All requests to waive the single person supplement must be made in writing to bookings@murrayriverwalk.com.au

EXCLUSIVE GROUP BOOKINGS

Exclusive group bookings can be made for groups of walkers requiring 5 rooms. Exclusive group bookings requiring less than 5 rooms can be made for a price equivalent to 10 people in shared rooms.

CHILDREN

The walk is recommended for children of 12 years and over. No child discount applies.

PAYMENT

Deposit and payment conditions apply as follows:

- o A 20% deposit is required to secure the booking with the balance paid 90 days prior to departure.
- o Bookings made less than 90 days prior to departure are required to make full payment to secure the booking.
- o To make alternative payment arrangements please contact our office at bookings@murrayriverwalk.com.au

CANCELLATION FEE

All cancellations must be made in writing and sent to bookings@murrayriverwalk.com.au or Murray River Walk, PO Box 257 Paringa SA 5340.

Cancellation fees are charged on the following basis:

CANCELLATION	FEE
120 to 90 days pre-departure	\$460 pp
89 to 21 days pre-departure	\$1,265 pp
Less than 21 days from departure	Full value. No refund will apply

Depending on the reason for cancellation, these charges may be recovered under the customer's travel insurance policy;

No refunds will be made if a customer leaves a walk for any reason after a walk has begun.

INCLUSIONS

The price includes:

- ✓ 4 days and 3 nights — 7.30am Monday morning to 2.00pm Thursday afternoon;
- ✓ Secure car parking at the Renmark Hotel;
- ✓ Guided walking and cruising led by professional guides;
- ✓ Three night's accommodation on a modern 10 berth (5 double rooms) houseboat;
- ✓ Cruising on a 12 seater pontoon boat and the houseboat;
- ✓ Each twin room set as a Queen size bed or 2 singles;
- ✓ Linen, bathroom towels, hot showers and top deck spa;
- ✓ All meals and beverages (beer, wine, cider, juice, soft drinks, tea, coffee & water);
- ✓ Special dietary requirements catered for;
- ✓ Provision of a 34L day pack with a 1.0L water bottle and an optional walking pole for the duration of the walk;
- ✓ A talk, tour and complimentary beverage at the Wilkadene Woolshed Brewery.

EXCLUSIONS

Scheduled domestic and international flights, comprehensive travel insurance, items of a personal nature, pre and post walk accommodation are not included.

ACCOMMODATION OFFERS

Several accommodation providers listed on our website have offered a special deal for Murray River Walkers before or after a walk. These offers may vary from time to time and are determined by the accommodation provider, not Murray River Walk.

FORCE MAJEURE

'Force Majeure' means (without restriction) any event, which Murray River Walk could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar events beyond our control. In the case of Force Majeure the Murray River Walk will not accept liability, and reserves the right to change and cancel walks.

TRAVEL INSURANCE

Unforeseen circumstances may result in you having to change your plans or even cancel at the last moment. To protect non-refundable deposits and payments we suggest you consider purchasing comprehensive travel insurance.

GREAT WALKS OF AUSTRALIA

Murray River Walk is a member of the Great Walks of Australia (GWOA) collective and as part of our commitment to work together, your contact details will be provided to GWOA who will contact you and provide you with the opportunity to continue to receive information about the Great Walks of Australia.

For more information contact

E: info@murrayriverwalk.com.au

M: 0429 691 976